

Offsite Backup Service for *Timepiece*

- Help protect your Timepiece data with best-practice data backup methods
- Help you restore your Timepiece data in the event of a disaster or data loss/corruption.
- Protect your time and attendance data so that you can provide the necessary reports now required under the Affordable Care Act (a.k.a. ObamaCare)



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Overview

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Features

Redundant Offsite Backup

Your Timepiece data is securely backed up to our primary server on a nightly basis. The service also provides restore and remote data verification capabilities to test your backups. Periodic random restores are also performed by Granite Tech Solutions.





- Scheduled, secure, logged transfer of your encrypted Timepiece data to our secure remote server in Michigan, more than 300 miles from your district or municipality
- Our secure primary backup server is housed in an industry-leading and SSAE-16 (formerly SAS70) audit compliant data center facility in Lansing, MI
- Backups are synched to our secure server in Lake Grove, NY for redundancy
- Servers are configured with RAID redundancy (this provides fault tolerance which helps protect your data if a hard drive fails)
- Backups occur in the evening during off-peak traffic times, 7 days a week
- Nightly backups are stored for 14 days
- Minimal configuration is required
- Technical support is available by phone M-F from 9am-5pm EST
- Daily automated monitoring of your backup job and autonotification upon backup failure
- Contract includes GTS Backup Agent Timepiece Edition software

NOTE: This information is subject to change as we continue to make changes and improvements to our service.

P: 631.739.6272 · F:631.615.0028 · SALES@GRANITETECHSOLUTIONS.COM · GRANITETECHSOLUTIONS.COM



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System Requirements:

- A Windows server the current version of Timepiece Software.
- 7Zip (this is a free open-source archiving program)
- WinSCP (this is a free open-source FTP program)
- Access to an account on that server with Administrator rights/access. This is required to install and run our backup agent.
- Network access to configure/enable connections to a remote FTP server

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Why choose Granite Tech Solutions?

- Our staff has over 20 years combined experience in data backup, project management, web hosting, networking, and software development. Our staff also has networking experience within schools in New York State.
- We are family owned and operated and offer a personalized level of service that only a local solutions provider can deliver and that you can trust.
- We have worked extensively with Finance Manager to develop our solution.

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